

Scam Awareness Resources

| Resource | Resource Type | Access / Obtain From |
|--|--|---|
| ScamWatch | General Information | https://www.scamwatch.gov.au/ |
| Scam Reporting | Report Scam | https://www.scamwatch.gov.au/report-a-scam |
| iDcare | Identity and cyber support – Harm reduction, response and mitigation | https://www.idcare.org |
| Little Book Of Scams | General Information | https://www.scamwatch.gov.au/research-and-resources/the-little-book-of-scams |
| Good Things Foundation: “Scams – What to do” | General Information | https://goodthingsaustralia.org/mentor-resource/scams-what-to-do/ |
| Be Connected: Topic Library | General Information Online Courses | https://beconnected.esafety.gov.au/topic-library?orderbykey=score&itemstyle=narrow <i>Note: On opening this web site, enter the word “scam” into the search field to access many articles, online courses, etc.</i> |
| Have I Been pwned? | Tool to advise of data breaches by email address | https://haveibeenpwned.com/ |
| NSW Government – Protect your password | Tool to test password strength General Information | https://www.nsw.gov.au/id-support-nsw/be-prepared/passwords |
| NSW Government | General Information | https://www.nsw.gov.au/search?q=scams |
| Australian Signals Directory | General Information | https://www.cyber.gov.au/scams |

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| Services Australia | General Information | https://www.servicesaustralia.gov.au/scams-and-identity-theft?context=60271 |
| National Anti-Scam Centre | General Information | https://www.nasc.gov.au/ |
| Australian Communications And Media Authority | General Information | https://www.acma.gov.au/scams-spam-and-telemarketing |
| eSafety Commissioner | General Information | https://www.esafety.gov.au/key-topics/staying-safe/online-scams |
| Smart Traveller | Travel related scams | https://www.smarttraveller.gov.au/before-you-go/safety/scams |
| Bank Websites, Branches and Telephone | Banking Services | Every banking institution will have a page on their web site providing advice on scams and what to do if you have or think you are being scammed. Go directly to the bank's web site and search using the word "scam" Fastest response is to call them on the phone. |
| Computer Clubs & Learning Centres | General Information Technical Assistance | Examples: <ul style="list-style-type: none"> • Digital Connect (https://digitalconnectcentralcoast.com.au/) • Brentwood Computer Club • Mangrove Mountain Computer Club |
| Support if you have been scammed and need help | Mental Health support | Beyond Blue: 1300 22 4636. (24 hours a day, 7 days a week) Lifeline: 13 11 14 (24 hours a day, 7 days a week) |

Note:

Most of web sites listed above are government or recognised organisation web sites (i.e. with a domain name ending in "gov.au", "org.au", etc).

It is important to:

- *Only access information from Australian web sites. Processes and information for overseas websites may contain information or links that do not apply to scams affecting Australian citizens.*
- *Always report scams via the ScamWatch web site <https://www.scamwatch.gov.au/report-a-scam>. Reporting via websites other than Scamwatch or via phone numbers may be operated by a scammer as any other “reporting web site” may in fact be a scammer.*
- *Type in the web address – do not rely on internet search results with links unless you can validate the web address.*
- *If in doubt about an organisations email address ring them!*
- *Primarily only trust government web sites for scam information and assistance.*